



Our traffic system is designed to efficiently prevent back-up in Hawthorne Avenue and systematically check children out, call for them to leave and escort them to the vehicle. Our system operates as:

Drop-off (2:50pm-3:40pm):

1. Parents enter the loop from Hawthorne Avenue closest to our playground.
2. Parents pull through in the right-hand lane and let their children out along the curb.
3. Staff members will direct children into the building.
4. If you prefer to walk your child to the building, please park in the parking lot.

Pick-up (5:00pm-5:45pm):

1. Parents enter the loop from Hawthorne Avenue closest to our playground.
2. Parents need to have a pick-up pass or ID available during the checkout process.
 - a. An ID check requires us to check our registration system. This is timely, you will be directed to park and show your ID at the canopy (near the bulldog)
3. Parents will be directed by a staff labeled as "X" on the picture to either:
 - a. Check out your child with a staff member, standing at the "X," with an iPad and proceed to the right lane of the pickup loop.
 - b. Continue in the left-hand lane and wrap around to the other side of the loop to meet a staff member, labeled as "O", with an iPad to check-out their child. You will then proceed with traffic around the loop. Please show your pass to the next available staff member to call for your child.
 - c. Stop and wait to be directed to the lefthand lane or the righthand lane.
4. Parents/rides should continue moving forward as traffic moves. Please do not park in the loop unless there is a vehicle in front of you.

Check-out and Pick-up courtesies:

1. Our system relies on vehicles moving in and out quickly and efficiently, please move when directed by staff.
2. Please do not exit your vehicle at any time while in the pick-up loop.
 - a. Staff escort every child to the vehicle.
3. If you need to fasten a seat belt, please allow us to escort your child to the car and then move to the parking lot to fasten them in.
4. If your windows are tinted, please roll them down in order for us to read the card you are showing.
5. Children move slowly (they're busy socializing), may not hear their name or may be in the bathroom. If you have been waiting for a period that seems abnormal, please ask us to call again!